

## Mission Statement

The mission of **Aviation Spares and Repairs Limited** is to become a market leader in the aviation industry through the sale and repair of spare parts and systems, whilst at the same time generating profit for shareholders.

To fulfil this, we aim to:

- ✦ Identify potential customers and new business opportunities;
- ✦ Impress clients by exceeding their expectations;
- ✦ Develop a vast network of vendors who are the best at what they do;
- ✦ Create a well structured and professional business environment to operate within;
- ✦ Offer a competitive service to our customers through both a personal service and competitive pricing;
- ✦ Continually communicate with potential and existing customers to ensure their satisfaction, by applying complete focus and dedication to their requirements;
- ✦ Be an open and approachable company that works with equal devotion for projects of all sizes;
- ✦ Enhance the Company's reputation through recommendations, and well-structured marketing, communicated via relevant mediums;
- ✦ Regularly assess and review employee's performance, ensuring that it meets required standards and adds productivity to the organisation;
- ✦ Ensure all business activities are operating within any legislative requirements laid down by the government.

Board of Directors  
09 December 2005

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